

WATER HEATER MAINTENANCE PROGRAM

**AMICALOLA ELECTRIC MEMBERSHIP CORPORATION
544 HWY 515 SOUTH
JASPER, GA 30143**

Signing this authorizes Amicalola EMC to add the maintenance fee to my account each month. I agree that the water heater will be in a location easily accessible by our technician. I understand Amicalola EMC will repair or replace my water heater as needed for as long as I remain a member of the water heater maintenance program.

SIGNATURE

DATE

CONSUMER NAME (please print)

ACCOUNT #

LOCATION #

PHONE #

WATER HEATER SIZE

AEMC USE ONLY:

SVO#: _____

WATER HEATER MAINTENANCE PROGRAM

Improper installation of your new water heater can damage elements and thermostats in the unit.

Please make sure electricians and plumbers follow correct installation procedures.

Turning electricity on before the water heater is completely filled with water will damage the heating elements. Open a hot water faucet in the house so air can escape from the top of the water heater and allow the water heater to fill up.

Plumbing leaks around the water heater may damage the thermostat controls.

If Amicalola EMC is called to replace an element or thermostat in your new water heater due to any of the above, there will be a minimum service charge of \$50.00.

Amicalola EMC's water heater maintenance program is designed to cover maintenance of the water heater only. The following items and any related problems are not covered by our program:

- Plumbing leaks
 - Electrical and circuit breaker problems
 - Water source pressures exceeding the limits of relief valve
 - Incorrect installation
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- Normal service time is Monday – Friday
 - Weekend repairs will only be on leaking water heaters and special situations.
 - The water heater should be located in a place that is accessible by our technician.
 - Rental properties will be billed on the homeowner's account.
 - Second homeowner's will need to make arrangements with our service technician for repairs of their water heaters.

If a member has a water heater in good working order, at the account holder's request, we will place it on the water heater maintenance program. We will bill the account monthly, and after a 30 day waiting period, we will repair or replace the water heater at no additional charge to the member. In the event a member purchases a water heater from **AEMC** and wants it immediately placed on the maintenance program, we will waive the 30 day waiting period.

